

**When transferring warranty from original homeowner to second homeowner, please remit \$50.00 transfer fee and mail with completed form on reverse side to:**

**ATTN WARRANTY REGISTRATION**  
**Essentials by Sunrise Windows**  
**200 Enterprise Drive**  
**Temperance, MI 48182-9500**

## **Care & Operation of Your Essentials Windows**

### **Tilt-In Double Hung Sashes:**

1. Unlock sash locks.
2. Raise lower sash at least 2-3 inches.
3. Release both tilt latches.
4. To tilt-in top sash, first tilt-in lower sash.

### **Removing Sliding Window Sashes:**

1. Unlock sash locks.
2. Slide inner sash towards center.
3. Lift sash up and bring bottom into house.
4. Repeat steps 2 and 3 for outside panel.

### **Cleaning Window Frames:**

Dirt marks can be easily cleaned using most household cleaners.

Product Purchased From:
Installation Date:
Manufacturer's Invoice Number:

***Essentials***  
by Sunrise Windows

***Essentials***  
by Sunrise Windows

**Lifetime  
Non-Prorated  
Transferable  
Warranty**

First-Class Postage Required  
Post Office will not deliver without proper postage.

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*This information is for internal use only, and will not be sold or distributed.*Please indicate your age range:  18-29  30-39  40-49 50-59  60-75  Over 75

How old is your home? \_\_\_\_\_ How long have you lived there? \_\_\_\_\_

Did you replace all your windows?  Yes  NoDid you replace all your sliding doors?  Yes  NoWhat prompted you to contact your dealer?  Referral  Radio/TV Newspaper  Phonebook  Homeshow  Other \_\_\_\_\_Why did you replace your windows? (Check all that apply.)  Drafty Leaks  Appearance  Poor Operation  Other Why did you decide on Essentials?  Appearance  Price Thermal Efficiency  Warranty  Dealer  Other \_\_\_\_\_What other kinds of home improvement projects might you do in the next five years?  Roofing  Siding  Kitchen  Deck/Patio Bathroom  Room Addition  Remaining Windows/DoorsWould you recommend Essentials to family and friends?  Yes  NoWould you recommend your Essentials Dealer?  Yes  No

# Lifetime Non-Prorated Transferable Warranty

*Essentials* by Sunrise Windows warrants to you, the original purchaser of *Essentials*, that under normal use this product will be free from defects in material and workmanship for as long as you own or reside in the home in which the windows were installed. The details of the warranty are as follows:

## PVC Frame and Sashes - Lifetime Non-Prorated Transferable Warranty

The welded corners will never separate. The PVC extrusions will not CHIP, CRACK, DELAMINATE, PEEL, FADE, BLISTER, PIT, or WARP for as long as you live in your home. This warranty is transferable to the next homeowner.

## Hardware - Balances - Other Moving Parts - Lifetime Non-Prorated Transferable Warranty

All of the hardware (the balances, tilt latches, rollers, and all other hardware components) is warranted against breaking, cracking or otherwise failing for as long as you live in your home. This warranty is transferable to the next homeowner.

## Insulated Glass - Lifetime Non-Prorated Transferable Warranty

The insulated glass seal will not fail for as long as you live in your home. The insulated glass unit is warranted to be free from material obstruction of vision caused by film formation or dirt collection between the interior glass surfaces under Federal Specification DD-G-451C.

The appearance of condensation or frost on the inside surface of the insulated glass does not indicate a defective or improper installation, or faulty workmanship. This is a direct result of excess moisture in the house. When transferring the warranty, the second property owner will be entitled to a 50% discount on the cost of a new insulated unit, should the original become defective as a result of the above reasons. However, if the insulated glass unit should fail prior to ten years after the original window or door purchase, the replacement unit will be at no charge.

## Screen - Lifetime Non-Prorated Transferable Warranty

The screen frame is warranted against cracking, breaking, warping, or otherwise failing for as long as you live in your home. This warranty is transferable to the second property owner.

## Procedure

*Essentials*, or an authorized representative, reserves the right to inspect any window or door for which a warranty claim is made. We will repair or replace, at our option, products that are defective in material or workmanship. *Essentials* will then forward to the installing contractor, or to the authorized contractor nearest your home, the warranted parts at no charge. All claims should be made to the installing contractor. LABOR is not included in this Lifetime Limited Warranty. The installing dealer or distributor may charge labor fees to perform any warranty work. In no event shall *Essentials* be liable for special incidental or consequential damages, or for any delays in the performance of the warranty due to circumstances beyond its control.

## The Fine Print

Caulking, which is required in most installations, is not considered part of the product and is therefore not covered by this warranty. The only issues which could void this warranty are improper installation, acts of God, misuse, or abuse. For commercial applications, the warranty is limited to 50 years.

To transfer warranty to a second homeowner, fill out attached Second Homeowner Warranty Transfer Registration form and forward it along with the processing fee of \$50.00 to the address on the other side of the form.



## Second Homeowner Warranty Transfer Registration

*This information is for internal use only, and will not be sold or distributed.*

### Property Transferred From:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: (\_\_\_\_\_) \_\_\_\_\_

### Transfer Information:

Transfer Date (mm/dd/yy): \_\_\_\_\_

Manufacturer's Invoice No.: \_\_\_\_\_

*Note:* Warranty must be transferred within 60 days of property transfer.

### Property Transferred To:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: (\_\_\_\_\_) \_\_\_\_\_

### Comments: