



Original Homeowner Warranty Registration



PROPERTY OWNER

Name: _____ Phone: (____) _____

Address: _____

City: _____ State: _____ Zip: _____

PRODUCT PURCHASED FROM:

Company Name: _____ State: _____

City: _____ State: _____

INSTALLATION INFORMATION

Installation Date (mm/dd/yy): _____ Manufacturer's Invoice No.: _____

Please place this number on the back of your warranty.

To register this warranty, please fill out the following information. This information is for internal use only, and will not be sold or distributed to any other parties.

Please indicate your age range: 18-29 30-39 40-49 50-59 60-75 Over 75

How old is your home? _____ How long have you lived there? _____

Did you replace all your windows? Yes No Patio Doors? Yes No

What prompted you to contact your dealer? Referral Newspaper Internet

Radio TV Yellow Pages Home Show Other _____

Why did you replace your windows? (Check all that apply.)

Drafty Water Leaks Appearance Poor Operation Other _____

Why did you decide on Sunrise Windows?

Appearance Thermal Efficiency Price Reputation Easy Operation

Variety Dealer Recommendation Warranty Other _____

What other kinds of home improvement projects are you considering doing in the next 5 years?

Roofing Siding Kitchen Bathroom Deck/Patio Room Addition

Remaining Windows/Patio Doors Other _____

Would you recommend Sunrise Windows to your friends and family? Yes No

Would you refer your Sunrise Dealer to your friends and family? Yes No

Lifetime Non-Prorated Transferable Warranty

Sunrise Windows, Ltd. warrants to you, the original purchaser of Sunrise Windows, that under normal use this product will be free from defects in material and workmanship for as long as you own or reside in the home in which the windows and patio doors were installed. The details of the warranty are as follows:

PVC FRAME AND SASHES - LIFETIME NON-PRORATED TRANSFERRABLE WARRANTY

The welded corners will never separate. The PVC extrusions will not CHIP, CRACK, DELAMINATE, PEEL, FADE, BLISTER, PIT, or WARP for as long as you live in your home. This warranty is transferable to the next homeowner.

HARDWARE - BALANCES - OTHER MOVING PARTS - LIFETIME NON-PRORATED TRANSFERRABLE WARRANTY

All of the hardware (the balances, the tilt latches, the crank mechanisms, the rollers and all other hardware components) is warranted against breaking, cracking, or otherwise failing, for as long as you live in your home. This warranty is transferable to the next homeowner.

INSULATED GLASS - LIFETIME NON-PRORATED TRANSFERRABLE WARRANTY

The insulated glass seal will not fail for as long as you live in your home. Insulated glass with SunBlinds between the panes are also covered for as long as you live in your home. The insulated glass unit is warranted to be free from material obstruction of vision caused by film formation or dirt collection between the interior glass surfaces under Federal Specification DD-G-451C.

The appearance of condensation or frost on the inside surface of the insulated glass does not indicate a defective seal, or an improper installation, or faulty workmanship. This is a direct result of excess moisture in the house. When transferring the warranty, the second property owner will be entitled to a 50% discount on the cost of a new insulated unit, should the original become defective as a result of the above reasons. However, if the insulated glass unit should fail prior to ten years after the original window or door purchase, the replacement unit will be at no charge.

SCREEN - LIFETIME NON-PRORATED TRANSFERRABLE WARRANTY

The screen frame is warranted against cracking, breaking, warping, or otherwise failing for as long as you live in your home. Fiberglass screen cloth will not tear or rip. If it does, Sunrise Windows will provide new fiberglass screen cloth (FOB Temperance, MI) at no charge, all labor excluded. This warranty is transferable to the 2nd property owner.

PROCEDURE

Sunrise Windows, Ltd., or authorized representative, reserves the right to inspect any window or door for which a warranty claim is made. Sunrise Windows, Ltd. will then forward to the installing contractor, or to the authorized contractor nearest your home, the warranted parts at no charge. All claims should be made to the installing contractor. LABOR is not included in this Lifetime Limited Window & Patio Door Warranty. The installing dealer or distributor may charge labor fees to perform any warranty work. In no event shall Sunrise Windows, Ltd. be liable for special incidental or consequential damages, or for any delays in the performance of the warranty due to circumstances beyond its control.

THE FINE PRINT

Caulking, which is required in most installations, is not considered part of the product; therefore it is not covered by this warranty. The only issues which could void this warranty are improper installation, acts of God, misuse or abuse. For commercial applications, the warranty is limited to 50 years.

To transfer warranty to a second homeowner, fill out attached form and forward it along with the processing fee of \$50.00 to Sunrise Windows, Ltd.



Second Homeowner Transfer Registration



PROPERTY TRANSFERRED FROM:

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____

PROPERTY TRANSFERRED TO:

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____

TRANSFER INFORMATION:

Transfer Date (mm/dd/yy): _____

(Warranty must be transferred within 60 days of property transfer.)

Manufacturer's Invoice No.: _____

COMMENTS: _____





Atn: Warranty Registration

Temperance, MI 48182

200 Enterprise Dr.

Sunrise Window, Ltd.

When transferring warranty from original homeowner to 2nd property owner, please complete the reverse side, enclose \$50 transfer fee and mail to:

Transfer of Warranty



Registration For Second Homeowner



Visit us online at www.sunrisewindows.com

Please tape closed. →

Care & Operation of Your Sunrise Windows



■ Tilting-In Double Hung & Single Hung Sashes:

1. Unlock sash locks
2. Raise lower sash at least 2-3 inches
3. Release both tilt latches
4. To tilt-in top sash, first tilt-in lower sash

■ Removing Sliding Window Sashes:

1. Unlock sash locks
2. Slide inner sash towards center
3. Lift sash up and bring bottom into house
4. Repeat steps 2-3 for outside panel

■ Operating Casement Windows:

1. To open - unlock lever on side of window
2. Turn crank mechanism to desired position
3. To close - crank in opposite direction
4. Engage locking lever to fully close and lock window
5. To clean glass - remove screen by pulling it into house

■ Cleaning Window Frames:

Dirt marks can be easily cleaned using most household cleaners

	PRODUCT PURCHASED FROM:	
	INSTALLATION DATE:	
	MANUFACTURER'S INVOICE No.:	



Lifetime Non-Prorated Transferable Window & Patio Door Warranty

