



FOR IMMEDIATE RELEASE

NEXT Door & Window Recognized among North America’s Best Customer Service Leaders within the Residential Construction Industry
GuildQuality’s 2013 Guildmaster Award Honors NEXT Door & Window

Burr Ridge, IL, 1/1/2014-NEXT Door & Window, remodeler in Burr Ridge, IL, has been awarded a 2013 Guildmaster Award for exceptional customer service. GuildQuality, an independent customer satisfaction surveying company, has powered the Guildmaster Award since 2005 to celebrate service excellence in the building, remodeling, contracting, and home services professions.

NEXT Door & Window was selected as one of the over 200 North American builders, remodelers, developers, and contractors recognized by GuildQuality for their superior delivery of customer care.

Over the past few months, GuildQuality reviewed numerous survey responses submitted by customers of Guildmaster candidates. In granting awards, GuildQuality considers two primary metrics for each candidate: the percentage of customers who would recommend and the percentage of customers who responded. NEXT Door & Window achieved a recommendation rate of greater than 90% from their customers, who were surveyed through GuildQuality.

“NEXT Door & Window is honored to receive the GuildMaster Award. We are grateful to our customers for their surveys and continued business.”

Justin Bartley ~ President

For more on the 2013 Guildmaster Award and qualifications, visit www.guildquality.com/guildmaster/.

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About NEXT Door & Window

Burr Ridge
16W240 83rd St
Burr Ridge, IL 60527
708-297-9389

Arlington Heights Showroom
718 E Rand Rd
Arlington Heights, IL 60004
888-313-3667

Naperville Showroom
815 E Odgen Ave
Naperville, IL 60563
630-239-2173

About GuildQuality

GuildQuality helps builders, remodelers, and contractors manage their most valuable asset - their reputation. Our members rely on our service to gather customer feedback, measure satisfaction and continuously improve their business. Supported by comprehensive reporting and marketing tools, GuildQuality helps its members stand out in a competitive market. For more information, visit www.guildquality.com