

# Albany Door Company, Inc.

## PRE-FINISHED ENTRY DOOR SYSTEM LIMITED WARRANTY

Albany Door Company, Inc., warrants to the original purchaser, that the door system will be free of defects in materials and workmanship under normal use. This warranty covers materials only.

Fiberglass Entry Doors: LIMITED LIFETIME WARRANTY, the door panels are warranted not to shrink, warp, split, crack or delaminate for the lifetime of the door.

Steel Entry Doors: LIMITED 15 YEAR WARRANTY, the door panels are warranted not to shrink, warp, split, crack or delaminate for fifteen (15) years.

Door glass and door glass frames: LIMITED 10 YEAR WARRANTY, glass units, internal blind units, internal muntin units, and glass frames are warranted against seal failure and defects in material and workmanship for a period of ten (10) years from date of installation. This includes doors that are installed with a storm door.

Factory Paint and Stain finishes: LIMITED 7 YEAR/ 1 YEAR WARRANTY, paint and stain finishes on the door unit and glass frame are warranted against flaking, checking, blistering or peeling for a period of seven (7) years. After three years the clear coat on stained surfaces may start to discolor, it is the owners responsibility to apply a fresh coat of exterior polyurethane in accordance with the manufacturer's instructions. If the factory finish is visibly scratched, scuffed or otherwise damaged, it is the owner's responsibility to repair immediately. Failure to maintain this coating will void this warranty.

Paint finishes on the exterior components of the wood frame are warranted against flaking, checking, blistering or peeling for a period of 1 year from date of installation. If the factory finish is visibly scratched, scuffed or otherwise damaged, it is the owner's responsibility to repair immediately. Failure to maintain this coating will void this warranty. Any damage to the finish caused by the use of corner pads is considered wear and tear and is not covered by this warranty. Fading is a natural occurring event and is not covered by this warranty.

Standard wood frames and componets: LIMITED LIFETIME WARRANTY, door frames will not rot, decay or suffer fungal damage resulting from water absorption through the bottom of the frame. The "Z-Series Composite Threshold" supplied with wood frames also carries a LIMITED LIFETIME WARRANTY.

Steel L-frame, stops and oak adjustable threshold: LIMITED 5 YEAR WARRANTY, replacement frame components are warranted against defects in material and workmanship for five (5) years.

Hardware: LIMITED 5 YEAR WARRANTY, hinges, kick plates, magazine slots, door knockers, peepsites, door closers, are warranted against mechanical defects and tarnishing for a period of five (5) years except hinges with exterior exposure unless those hinges are stainless steel (32D).

Kwikset® locks: LIMITED LIFETIME MECHANICAL, LIMITED LIFETIME FINISH, LIMITED 10 YEAR FINISH, LIMITED 5 YEAR FINISH, L03 finishes are finish warranted against tarnishing for the lifetime of the lock, Chelsea®, Commonwealth®, Hancock® and 780/785 deadbolts with finishes other than L03 are finish warranted against tarnishing for ten (10) years; Montara™, Lido®, Tustin™, Delta® and 660/665 deadbolts with finishes other than L03 are finish warranted against tarnishing for five (5) years. Performance on Kwikset®'s warranty is through their customer service at 1- 800-327-LOCK (5625).

Schlage® locks: LIMITED LIFETIME MECHANICAL, LIMITED LIFETIME FINISH, finishes are warranted against tarnishing for the lifetime of the door except for the Oil Rubbed Bronze finish (613) which is designed to improve over time and change in appearance, creating a living finish through daily use and, thus, finish discoloration is not applicable to the warranty. Performance on Schlage®'s warranty is through their customer service at 1-888-805-9837.

The warranty excludes failures which are the result of: (1) Accidents, fires, acids, fumes, chemicals; (2) Improper use; (3) Improper installation; (4) Abuse; (5) Vandalism; (6) Prolonged water infiltration; (7) Acts of God.

NOTHING IN THIS WARRANTY SHALL RENDER ALBANY DOOR COMPANY, INC. IN ANY RESPECT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING ANY DAMAGE TO BUILDINGS OR OTHER PROPERTY, OR FOR ANY INJURIES OR DAMAGE SUSTAINED BY ANY PERSONS WHOMSOEVER. (SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.)

To obtain performance of the warranty notify your contractor or dealer, in writing, of the problem incurred. Have them forward a copy of your notification along with our original invoice number and invoice date to the below address. Within 45 days of receipt of this notice an Albany Door Company, Inc. representative will arrange for inspection. If it is deemed to be a manufacturing defect, Albany Door Company, Inc. will arrange to supply replacement product or part to your contractor or dealer. Albany Door Company, Inc. reserves the right to make changes in any of its products or offerings. If the products covered by this warranty are not available, Albany Door Company, Inc. shall have the right to substitute a product that is of equal or better quality. The purchaser must pay for any and all labor necessary to install the product or replacement part and for the transportation from their contractor or dealer to his or her residence.

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